

# Keep It Kool Exclusions

## 1. Exclusions:

- Excavation into anything other than normal soil, i.e. rock, unstable sand
- Engineering Certification

## 2. Engineering Certification:

An engineer shall design the structure however should independent certification be required an additional fee shall be charged.

## 3. Posts (Shade sails only):

All posts come with galvanised finish as standard; powder coating is available at an extra cost of £200 per post.

Due to the weight of the posts, some surface scratches are unavoidable whilst loading and unloading. These will fade down over the course of a few months and become less noticeable.

## 4. Installation delay or cancellation:

If the Company arrive to install the posts on the agreed date and cannot carry out any work through no fault of its own the Company reserves the right to charge a minimum fee of £1,000 or 20% of the invoices' value whichever is the highest.